

Airpharm seeks to satisfy the needs of its customers mainly by providing competitive services, with the collaboration of all members of the organization, and always taking into account the safety and health of workers as well as the protection of the environment.

We build our processes based on sustainable development parameters, acting under economic, social and environmental security/responsibility criteria.

We consider strategic our positioning in the sector as a company with a high level of quality and care for the environment.

Therefore, we define the following principles:

- Meeting customer expectations means that Airpharm can offer services that have quality and technical characteristics, in order to ensure maximum safety and speed in its services.
- Motivation, education and training are the fundamental tools to improve the activities of Airpharm staff and their awareness of quality, safety and health, as well as being the ideal means to create a climate of fruitful cooperation between all the organization and its suppliers.
- Continuous improvement in the quality of services and processes is a priority, in order to meet the needs of our customers with customized, effective and reliable solutions.
- Having a technologically cutting-edge infrastructure within our environment allows us to manage information effectively.

We compromise ourselves to:

- Comply with these principles from an environmentally sustainable point of view, focusing our efforts in the protection of the environment in the development of our processes and **in those** in which we can influence, offering guarantees of compliance with the legal environmental requirements that affect us, and other requirements that may apply.
- Execute our business operations through a responsible and ethical management model in the relations with our stakeholders, regardless of where they are carried out, and in order to develop a more righteous and equitable society. This policy will be available to our interested parties.
- Develop social and cultural action initiatives, especially aimed at supporting less favored groups.
- To comply with the applicable legislation on the prevention of occupational hazards, both the prevention of damage and the deterioration of health, as well as the continuous improvement of the management of occupational safety and health.

Airpharm's Management assumes the commitment and responsibility derived from this Quality Policy, through the adoption of the necessary instruments and tools.

Barcelona, March 26, 2018



Santiago Marti
Managing Director